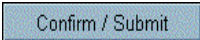The **ABC**s of
How to Get Your User ID
and Log In as a ...

PHA User

A. How to register for a user ID as a User:

1. Open your Web browser (e.g., Netscape).

2. In the *Location* field, type in the following URL address: *www.hud.gov/reac*.
   The **REAC** Web page displays on your screen.

3. Click on the online systems link. Scroll to the bottom of the page and click on the
   Public Housing Authority link. The PHA Coordinator and User Registration form displays.

4. Click on the **User** *Application Type* radio button.

5. Complete the form by filling out all of the fields. Remember the password you choose AND how
   you enter it (uppercase/lowercase)!

6. Click the **Send Application** button. A confirmation page displays on your screen.

7. Click on the **Confirm / Submit** button.

B. How you get your user ID:

1. Wait at least 24 hours after you have registered on line for a user ID.

2. Then, contact your PHA Coordinator to request your user ID.

3. Once your PHA Coordinator provides you with
   your user ID, you can log in.

C. How to log in to HUD's secure systems:

1. Open your Web browser (e.g., Netscape).

2. In the *Location* field, type in the following URL address*: www.hud.gov/reac*.
   The **REAC** Web page displays on your screen.

3. Click on the online systems link on the left side of the page.

4. Click on the **LOG IN** button. The "Username and Password Required"
   window pops up.

5. Type your **user ID** in the *User Name* field.

6. Tab to the *Password* field and type in your password.

7. Click the **OK** button. The **Legal Warning** page displays.

8. Read the warning and then click the **Continue** button.
   The **Secure Systems** page displays.

9. Under the Systems menu, click on the secure system (e.g., FASS PHA) you
   want to access to begin working.

Username and Password Required

Enter username for Enterprise Server
at www.hud.gov

Username [   ]
Password [   ]

  OK   Cancel

Your user ID and password
are **case-sensitive**.
(uppercase/lowercase)

Need help? Click on the Contact Us link to contact the Technical Assistance Center.